

## Submitting a letter of objection

A letter of objection will only be handled in the objection procedure if the objection(s) submitted meet six conditions. These conditions are described below. After that, a number of examples of objections that will not be included in the objection procedure will be given, followed by an example of a letter of objection that will be included in the objection procedure. These examples are for illustrative purposes only.

## Conditions

- 1. The objection is provided with a question ID;
- 2. The objection is specific, so not a general complaint (see 'Complaint');
- 3. The objection relates to (part of) one question, for example an answer option;
- 4. The objection does not contain any question(s);
- 5. The objection does not refer to the training material(s). For questions regarding the training material(s), please contact your trainer. For BROK® candidates, this is Elevate Health (<a href="mailto:servicedesk@elevatehealth.nl">servicedesk@elevatehealth.nl</a>) or their BROK®-coordinator. For GCP-WMO-candidates, this is their trainer.
- 6. The objection is based on substantive arguments.
  You cannot object to the scoring of the questions. More information about scoring exam questions can be found under the heading 'Questions and Score'.

If you do submit a letter of objection that does not meet these conditions, you will receive a standard response and the administration costs will not be refunded.

Examples of objections that will not be included in the objection procedure:

- 1. Answer C van question 3 is wrong.
  - a. This objections is not provided with a question ID.
  - b. This objection does not contain any substantive arguments.
  - c. This objection is not specific.
- 2. Answer C of 535606 is false, because ICH-GCP states something else.
  - a. This objection does not contain any substantive arguments.
  - b. This objection is not specific.
- 3. The exam is too difficult and I cannot find all the answers in the eBROK.
  - a. This is a general complaint.
  - b. This objection relates to the entire exam.
  - c. This objections refers to the training material.
- 4. I got answer C of question 535606 wrong. What should the correct answer be? Why is C wrong?
  - a. This objection does not contain any substantive arguments.
  - b. This objection is not specific.
  - c. This objection contains questions.



- 5. 535606: My trainer told me something else during the training. Answer C should therefore be correct as well.
  - a. This objection does not contain any substantive arguments.
  - b. This objection is not specific.
  - c. This objection refers to the training material(s).
- 6. 535606: Why do I only get 45 out of 60 points, even though I picked all the right answers.
  - a. This objection does not contain any substantive arguments.
  - b. This objections is not specific.
  - c. This objection does not address a (part of a) question.
  - d. This objection contains a question.

Example of a letter of objection that could be included in the objection procedure:

- 1. Answer C of question 535606 is wrong. C should also be correct, because Article 6 (5) of the WMO states that the person whose consent is required will be informed about the way in which consent can be granted. Since this is answer C, this answer should be correct.
  - a. This objection is specific.
  - b. This objections addresses one question.
  - c. This objection does not contain any questions.
  - d. This objection does not refer to the training material(s).
  - e. This objection contains substantive arguments.